



1080P FHD AutoFocus Webcam



User Manual

You can download our latest manual here:
www.nexigo.com

NEXIGO

Welcome to the NexiGo Family!

Thank you for selecting us! You are now part of an exclusive club, the NexiGo family. Any problem, please be free to contact us via cs@nexigo.com at any time for further assistance. Alternatively, solutions to common problems can be found in the FAQ selection at the end of this manual. The webcam is covered by a 1-year manufacturer warranty, please visit www.nexigo.com.

From all of us here at NexiGo, we want to welcome you again to the family. We thank you deeply for your trust and your business, and we know you'll love it here.

Look forward to serving you again in the next future.
Yours Sincerely

Contact Info

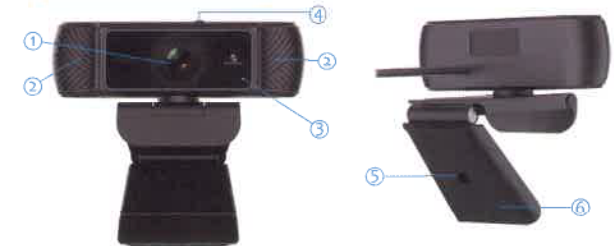
Brand: NexiGo
Website: www.nexigo.com
Manufacturer: Nexight INC
Email: cs@nexigo.com
Tel: +1(458) 215-8088
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What's in the box

1 x Full HD Webcam
1 x Mini Tripod
1 x User Manual

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Product Overview



1. HD Lens
2. Noise Reduction Microphone
3. Power Indicator

4. Privacy Shutter
5. Tripod Attachment
6. Flexible Clip/base

Specification

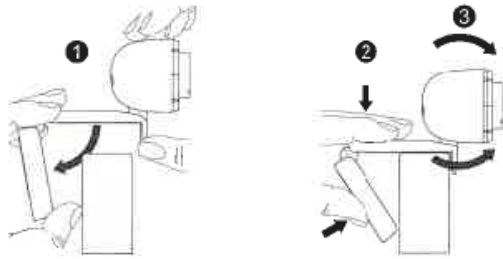
Video resolution	1920x1080, 1280x720, 640x480
Sensor	1/2.7" CMOS image sensor, 2.0 Mega pixels for image
Focus type	Auto Focus
Field of view	H=80 degrees
Video format	MJPG/YUV
Application Support	Chat software: Skype, FaceTime, Zoom, Yahoo!, Messenger, Hangout Streaming software: Open Broadcaster Software and Xsplit Photo or video: Using System Camera App (Camera for windows, Photo Booth for MAC OS)
System requirements	<ul style="list-style-type: none">• Microsoft Windows XP/7/8/10• Chrome OS• OS X 10.7+• Internet connection• USB 2.0/USB 3.0 Port

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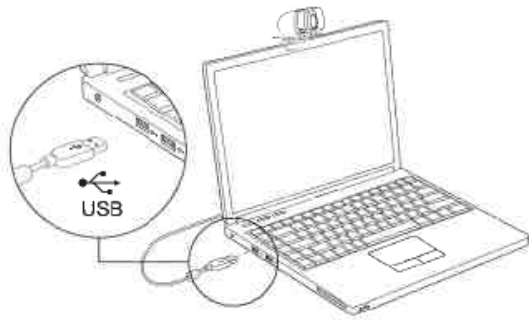
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Setting up Your Webcam

1. Place your webcam



2. Connect to your computer



Note: Make sure you are connected to the network.
 Note: If you can not use the camera within other apps, you will need to enable access.
 • Select **Settings > Privacy > Camera**, and then turn on **Allow apps to access your camera**.
 If you still have trouble connecting the Webcam, please refer to FAQ sections starting from Page 5.

Focus Adjustment

Manual focus webcam: Depending on the distance between you and the webcam, the video signal from the webcam may not be in focus, you can spin the focus ring to adjust the lens focal length.

Auto-focus webcam: Wave in front of the camera, the webcam will automatically adjust the focus to the dearest state.

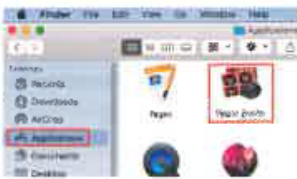
3. Video calling requirements

- (1) A computer with speakers (or a headset).
- (2) Install video-calling applications such as **Skype, FaceTime, Yahoo!, Messenger, Zoom, Hangout**. As well as a USB camera and video calling applications (both callers need);
- (3) Confirm your internet connection (e.g. DSL, T1 or WiFi);

4. View camera on Mac

Mac users can use the Photo Booth app, which is already installed with the OS. This will allow you to preview the camera images, capture still frames, and video clips.

To begin, select the **Finder** button, click **Applications**, and start Photo Booth.



If you want to use the camera within other apps, you will need to enable access in the Mac OS Security & Privacy settings:

Go to the Apple menu in the top left corner of the screen and choose **System preferences**.

Select the **Privacy** tab then choose **Camera** from the left side list. Locate the app you want to enable camera access for and check the box alongside that app name to enable camera access for that application.

To see an image from the camera in Photo Booth, you may need to select the camera from the list of attached devices in the app.

At the top of your screen, click **Camera** in the app menu, and select the Full HD camera from the list of options.

FAQ

Q1: How do I know if my camera is recognized by the operating system?

A: Connect the camera in any USB 2.0/3.0 port. It will take few seconds for recognizing after the camera is connected to the laptop. To ensure the camera has installed correctly, check the **Control Panel > System and Security > Device Manager**.



To verify connectivity on Mac, you may click the **Apple Menu** (in the top left corner of your screen) and then click **About this Mac**. Click on **System Report** from the pop-up window that appears. The System Information window for your Mac will appear.

Navigate to the **USB Section** and check if the webcam is listed as a connected device (like the photo below):



Q2: How can I use my webcam to record a video?

A: For Mac OS

Please open the Photo Booth video recording application that comes with the Mac OS system to start recording video, taking photos, or testing the webcam.

There are three icon buttons of the Photo Booth: "**Continuously take four photos**", "**take a photo**" and "**video recording**". In photo mode, the middle button act as a shutter button, press it to enter the photo countdown. In video capture mode, press it to start recording, press again to stop recording.

For Windows 8/10 system

Search "**Camera**" in the search bar of the "**Start**" menu, double-click "**Camera**" to preview, record a video and test the camera. When you need to record a better quality video, you can download and install the AMCap video recording program (download address: <https://amcap.en.softonic.com/>).

If you have more than one webcam installed, or if the image does not appear immediately, open the "**Devices**" menu in AMCap and select "**USB Live Camera**" from the list. At the same time, make sure to select the microphone "**USB Live Camera Audio**", and select "**Preview**" in the "**Options**" tab. The video signal of the webcam will be displayed on the AMCap screen. Please do not open multiple AMCap interfaces to avoid abnormal image display.

Q3: What is the frame rate of video recording?

A: NexiGo webcam captures crystal clear images and records a 1080p/30fps video in a well-lighted environment. Also, please ensure smooth network transmission when chatting online. The frame rate may drop to 20fps in low light condition or low bandwidth.

Q4: Why my NexiGo webcam cannot record any sound?

A: Windows, go to **Control Panel > Sound**. Select the NexiGo webcam as the default communication device for playback and recording.



Mac, go to **System Preferences > Sound**. Select NexiGo webcam as the default device for sound input and output.

In your video/audio calling application, check the audio settings and make sure that the webcam is selected for both the speaker and microphone. Then, check the video settings and verify that NexiGo webcam is selected for the camera.

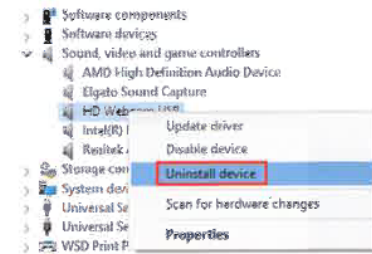
Q5: What should I do if my Windows 7 computer says a driver is needed/ the webcam is not plug & play?

A: Because Windows 7 is end of support, your PC with Windows 7 might says a driver is needed or the device not recognized. Please test the webcam directly in Skype/ Zoom.

Q6: Why does the microphone still not work even though it is being recognized by my computer?

A: This could mean there is a communication issue happening between the camera and your computer.

Navigate to **Computer Management > Device Manager > Sound, video and game controllers** and click to expand the menu. Locate the HD Webcam USB option, right-click and select "**Uninstall device**".



Once the webcam has been uninstalled, unplug the USB cord from your computer and then plug it back into the USB port. The webcam will automatically install to the new driver. Wait about 1 minute and verify if the microphone is working properly.

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